



**U.S. General Services Administration**



# **GSA MVM Systems: Supporting Customers through Technology**

Gina Jordan: Chief, Acquisition Systems Branch

Chris Alward: Chief, Operational Systems Branch

GSA Office of Motor Vehicle Management

**2015 Federal Fleet Management Training**  
General Services Administration



# GSA Motor Vehicle Management Value Proposition



Right Vehicle



Right Price



Great Service

*and the data required to effectively and efficiently  
manage your fleet*



# MVM Systems Support

- What is our role?
  - Liaison between PMO and CIO
  - Conceptualize
  - Develop Requirements
  - Test
  - Launch
  - Maintain, Support, Enhance





# MVM Systems Support

- Whom do we support/work with?
  - Internal organization
    - FSRs
    - SCOs
    - Contract Specialists
    - Engineering Team
    - Regional Offices
    - Management
    - GSA OCFO
    - GSA OCIO





# MVM Systems Support

- Whom do we support/work with?
  - External organizations
    - Agencies
    - Vendors
      - OEMs
      - Marshalling sites
      - Auction houses
    - Other entities
      - UNICOR
      - NLETS
      - WEX





# MVM Systems Support

- Who are we?
  - Acquisition Systems Branch





# Current Key Initiatives

- AutoChoice Redesign
- Federal Vehicle Standards/Comment Collector Redesign
- FMVRS Updates





# AutoChoice Redesign

- Who?
  - Purchasing Customers
- What?
  - Standardized look
  - Improved navigation
  - Improved vehicle selection
  - Streamline overall processes







# AutoChoice Redesign

- What?
  - 50 state emissions certification on base vehicle
  - Display total shipment days
  - Save incomplete order for 14 days
  - New fields added to Build-A-Report (fuel type, mpg, gpm, gvwr, color, trim)
  - New user permissions
- When?
  - Late 2015





# Federal Vehicle Standards / Comment Collector Redesign

- Who?
  - Customers
  - Vendors
  - General Public
- What?
  - Standardized look
  - Easier navigation
  - Improved commenting abilities
- When
  - Spring 2015





# FMVRS

- Recent Updates:
  - A/B license plates
  - GSA Fleet FSRs: Read-only access
- Working toward:
  - User performed mass updates
  - Auto-notification of expiring tags



FMVRS Session with OGP – Wednesday, January 28<sup>th</sup> at 8:00 AM



# FMVRS Mass Updates

- Who?
  - Agency owned vehicles
  - Master Users
- What?
  - Perform various mass updates such as
    - Mass POC changes
    - Mass status changes
- When?
  - Summer 2015





# FMVRS Auto-notification of expiring tags

- Who?
  - Agency owned vehicles
  - FMVRS Primary POC
- What?
  - Email sent warning of pending tag expiration
- When?
  - Summer 2015





# GSA Replacement Vehicles

- GSA Replacement Vehicles
  - Send in your surveys!
  - Your suggestions could be next year's updates

The screenshot shows the GSA Fleet Drive-thru website. At the top is the GSA logo and the text "GSA Fleet Drive-thru General Services Administration". Below this is a navigation bar with icons for Home, Application Access, Fleet Solutions, About Fleet, Fleet News, Driver Safety, and Contact Us. The main content area features a large image of a vehicle's dashboard and steering wheel. To the right of this image, the text reads "GSA FLEET DRIVE-THRU", "Real Time Vehicle Data", "The Key to Driving Your Mission", and "Analyzing Your Reports". Below this text is a link that says "CLICK HERE TO FIND FUEL" with a fuel pump icon. At the bottom, there are three columns: "Applications Access" with a list of links (CRASH, Customer-Driven Data, FTP Monthly Mileage Upload Tool, GSA Replacement Vehicles, Mileage Express, PM Express, Reports Carryout), "What's New" with the text "To stop scrolling, mouse over text" and "Live." followed by a paragraph about requesting a new replacement fuel card, and "Vehicle Operator Orientation Videos" with a description and a video icon.



# MVM Systems Support

- Who are we?
  - Operational Systems Branch







# GSA Fleet Drive-thru Modernization

- Upgraded design and navigation
- User access overhaul – individual profiles
  - No more customer #'s and access codes!
- combined reports with FedFMS data
- Ad Hoc reporting – save/send capability

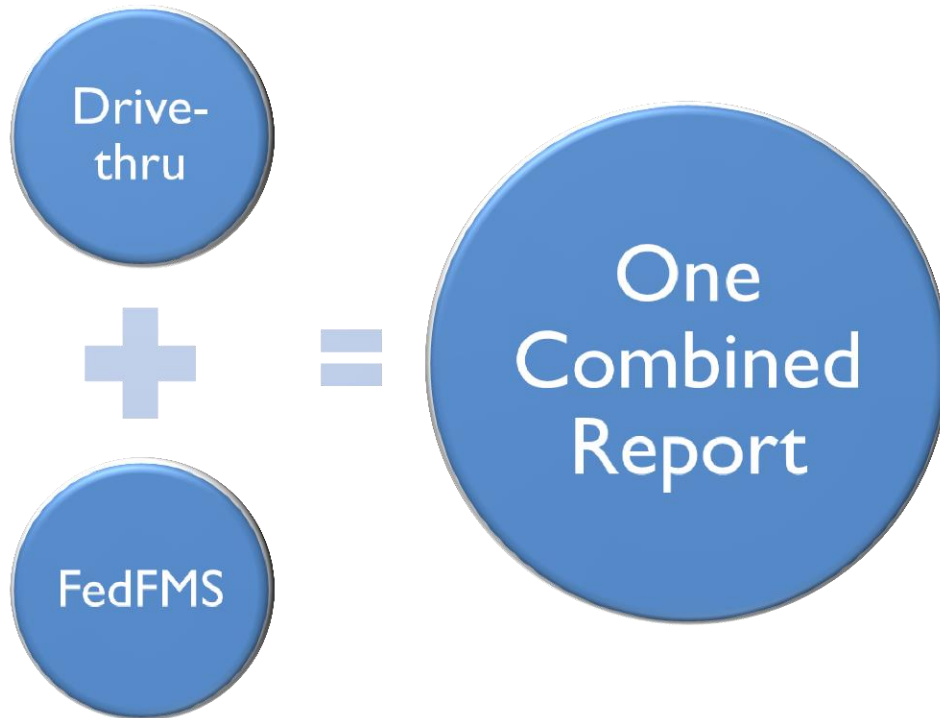






# FedFMS

- FedFMS – Federal Fleet Management System
- Combined reporting



FedFMS Session:

Wednesday, January 28<sup>th</sup>  
at IIAM



# Vehicle Fleet Exchange - VFE

- VFE – Online scheduler tool
- Automated notifications of vehicle delivery
- Schedule vehicle exchange appointments
- Make the switch





# Dispatch Reservation Module - DRM

- Cost-effective car sharing solution
- Create motorpools – both leased & participating FedFMS users
- Reserve & dispatch vehicles
- Improved vehicle utilization across fleet
- Learn more at the “Future of Government Car Sharing” session on Wednesday, January 28<sup>th</sup> starting at 2:30pm.



Thank You!

*Questions?*





# GSA Motor Vehicle Management Resources

- [GSA Fleet Drive-thru and Training](#)
- [Consolidate Your Vehicles With GSA Fleet](#)
- [Short Term Rental Program](#)
- [Dispatch Reservation Module](#)
- [Federal Fleet Management System \(FedFMS\)](#)
- [Car Sharing](#)
- [Alternative Fuel Vehicle Guide](#)
- [WEX Station Locator](#) / [DOE Station Locator](#)
- [2015 FFMT Presentations](#)